







2024-2026 COMMUNITY HEALTH IMPROVEMENT PLAN

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A LETTER FROM OTTAWA COUNTY

Ottawa County Health Department and Magruder Hospital strive to bring together people and organizations to improve community wellness. The community health needs assessment and implementation strategy process is one way we can live out our mission. In order to fulfill this mission, we must be intentional about understanding the health issues that impact residents and work together to create a healthy community.



A primary component of creating a healthy community is assessing and prioritizing needs for impact, and then addressing those needs. In 2023, Ottawa County conducted a comprehensive community health needs assessment to identify priority health issues and evaluate the overall current health status of the health system's service area. These findings were then used to develop an Improvement Plan (CHIP) to describe the response to the needs identified in the CHNA report.

The 2024-2026 CHIP report is the third of these reports released, all following a CHNA. We want to provide the best possible care for our residents, and we can use this report to guide us in our strategic planning concerning future programs, clinics, and health resources.

The Ottawa County CHIP would not have been possible without the help of numerous organizations. It is vital that assessments such as this continue so that we can know where to direct our resources and use them in the most advantageous ways.

More importantly, the possibility of this report relies solely on the participation of individuals in our community who committed to participating in interviews and completing health need prioritization surveys. We are grateful for those individuals who are committed to the health of the community, as we are, and take the time to share their health concerns, needs, praises, and behaviors.

The work of public health is a community job that involves individual facets, including our community members, working together to be a thriving community of health and well-being at home, work, and play.

Sincerely,

Nicholas A. Marsico, BS

President & CEO Magruder Hospital Gerald Bingham, Jr., MPH, REHS

And WBingha

Health Commissioner

Ottawa County Health Department





ACKNOWLEDGEMENTS

The Community Health Needs Assessment (CHNA) and this Improvement Plan (CHIP) were made possible thanks to the collaborative efforts of Ottawa County Health Department, Magruder Hospital, community partners, local stakeholders, non-profit partners and community residents (listed below). Their contributions, expertise, time and resources played a critical part in the completion of this assessment.



OTTAWA COUNTY HEALTH DEPARTMENT AND MAGRUDER HOSPITAL WOULD LIKE TO RECOGNIZE THE FOLLOWING ORGANIZATIONS FOR THEIR CONTRIBUTIONS TO THIS REPORT:

- · Benton-Carroll-Salem School District
- Community Residents
- Edgewood Manor Rehabilitation & Healthcare Center
- Firelands Counselling
- Mental Health Recovery Services Board of Seneca, Ottawa, Sandusky and Wyandot Counties
- Ottawa County Family and Children First Council
- Ottawa County Board of Developmental Disabilities
- Ottawa County Court of Common Pleas
- Ottawa County Department of Job and Family Services
- Ottawa County Emergency Management Agency
- Ottawa County Family Advocacy Center
- Ottawa County Health Department
- Ottawa County OSU Extension Office
- Ottawa County Senior Resources
- Ottawa County Sherriff's Office
- Port Clinton City Schools
- Salvation Army/Port Clinton Service Center

The 2023 Community Health Needs Assessment (CHNA) report and 2024-2026 Improvement Plan (CHIP) were prepared by Moxley Public Health, LLC, (www.moxleypublichealth.com) an independent consulting firm that works with hospitals and other community-based nonprofit organizations both domestically and internationally. Elle A. Design Company provided graphic design on this report. Moxley Public Health, LLC seeks to improve healthcare throughout the world with one community at a time and believes that quality healthcare is a universal human right.





WHAT IS AN IMPROVEMENT PLAN (CHIP)?



An Implementation Strategy/Improvement Plan (CHIP) is part of a framework that is used to guide community benefit activities - policy, advocacy, and program-planning efforts. For hospitals, the Implementation Strategy describes their plan to respond to the needs identified through the previous CHNA process. It also fulfills a requirement mandated by the IRS in Section 1.501(r)(3). For health departments, the Improvement Plan (CHIP) fulfills the mandates of the Public Health Accreditation Board (PHAB).





OVERVIEW

OF THE PROCESS

In order to develop an Improvement Plan (CHIP), Ottawa County followed a process that included the following steps:

- STEP 1: Plan and prepare for the CHIP.
- STEP 2: Develop goals/objectives and identify indicators to address health needs.
- STEP 3: Consider approaches to address prioritized needs.
- **STEP 4: Select approaches.**
- **STEP 5: Integrate CHIP with community and hospital plans.**
- **STEP 6: Develop a written CHIP.**
- **STEP 7: Adopt the CHIP.**
- **STEP 8: Update and sustain the CHIP.**

Within each step of this process, the guidelines and requirements of both the state and federal governments are followed precisely and systematically.

Affordable Care Act (Federal) Requirements

Enacted on March 23, 2010, the Affordable Care Act (ACA) provided guidance at a national level for CHNAs for the first time. Federal requirements included in the ACA stipulate that hospital organizations under 501(c)(3) status must adhere to new 501(r) regulations, one of which is conducting a community health needs assessment followed by developing an implementation strategy every three years.

Ohio Department of Health Requirements

The Ohio Department of Health (ODH) is required by state law to provide guidance to hospitals and local health departments on community health needs assessments and implementation plans. In July 2016, HB 390 (ORC 3701.981) was enacted by Ohio in order to improve population health planning in the state by identifying health needs and priorities by conducting a CHNA and subsequently developing an Implementation Strategy/CHIP to address those needs in the community.

THE 2024-2026 OTTAWA COUNTY CHIP MEETS ALL OHIO DEPARTMENT OF HEALTH AND FEDERAL (IRS & PHAB) REGULATIONS.

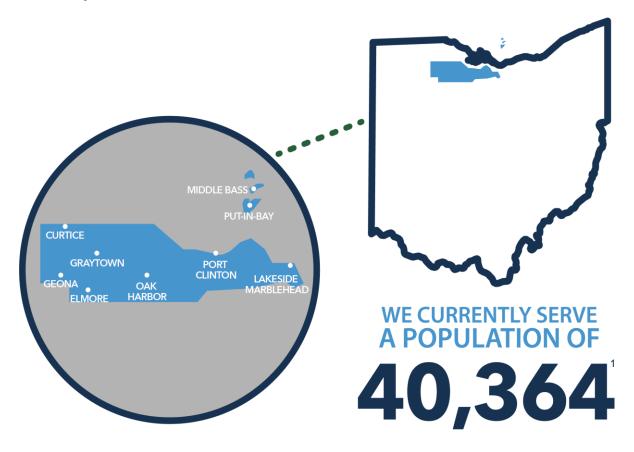




DEFINING THE OTTAWA COUNTY SERVICE AREA



For the purposes of this report, Ottawa County Health Department and Magruder Hospital define their primary service area as being made up of Ottawa County.



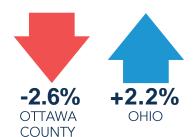
The CHNA and this resulting Improvement Plan (CHIP) identify and address significant community health needs and help guide community benefit activities. This CHIP plans to address the selected priority health needs identified by the CHNA.



OTTAWA COUNTY AT-A-GLANCE



WHILE THE POPULATION OF OHIO IS INCREASING, OTTAWA COUNTY'S POPULATION IS DECREASING AT AROUND THE SAME RATE

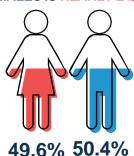


WHILE OTTAWA COUNTY HAS A YEAR-ROUND POPULATION OF APPROXIMATELY 40K, THE **SUMMER AND FALL MONTHS ATTRACT UP TO**

ADDITIONAL PEOPLE TO THE AREA

THAT UTILIZE NEEDED **HEALTH SERVICES²**

THE % OF MALES AND **FEMALES IS NEARLY EQUAL³**





COUNTY RESIDENTS ARE VETERANS. WHILE THE STATE **RATE IS 6.8%**⁴

OVER HALF OF VETERANS IN THE SERVICE AREA ARE AGED 65+4

YOUTH AGES 0-17 AND SENIORS 65+ MAKE UP

45% OF THE POPULAT

IN THE OTTAWA COUNTY **SERVICE AREA**⁵

THE COUNTY IS HOME TO THE **HIGHEST % OF PEOPLE OVER AGE** 60 IN THE STATE OF OHIO®

THE MAJORITY OF THE POPULATION IN OTTAWA COUNTY (92.3%)



97% OF THE POPULATION IN THE **OTTAWA COUNTY** SERVICE AREA SPEAKS ONLY ENGLISH⁷ AND

ONLY 1.3% ARE FOREIGN-BORN RESIDENTS, COMPARED TO THE STATE RATE OF 5%8



92.3% WHITE



0.9% BLACK/ AFRICAN **AMERICAN**



0.2% **AMERICAN** INDIAN/AK NATIVE



0.4% **ASIAN**



0.01% NATIVE HI/ **PACIFIC**

ISLANDER



1.2% **OTHER**

THE AGE-ADJUSTED **MORTALITY RATE IN OTTAWA COUNTY IS 6% LOWER THAN THE** STATE OF OHIO9



1 IN 250 OTTAWA COUNTY **RESIDENTS WILL DIE** PREMATURELY.

WHICH IS APPROXIMATELY **CONSISTENT WITH THE OHIO STATE RATE**¹⁰



OTTAWA COUNTY IS RANKED IN THE TOP 25% HEALTHIEST **COUNTIES IN OHIO**

BASED ON HEALTH FACTORS THAT WE CAN MODIFY¹⁰





PRIORITY HEALTH NEEDS FOR OTTAWA COUNTY





MENTAL HEALTH

21% OF OTTAWA COUNTY SURVEY RESPONDENTS

RATED THEIR ACCESS TO MENTAL HEALTH CARE SERVICES AS LOW OR VERY LOW11



SUBSTANCE USE

NEARLY HALF OF SURVEY RESPONDENTS (44%)

REPORTED SUBSTANCE USE AS THEIR TOP HEALTH CONCERN¹²

3





ACCESS TO CARE

1 IN 5 AREA RESIDENTS

DID NOT HAVE A ROUTINE CHECKUP IN THE PAST YEAR¹⁶





ECONOMIC STABILITY

30% OF CHILDREN, 14% OF SENIORS, AND 44% OF FEMALE HEADS-OF-HOUSEHOLD

LIVE IN POVERTY²¹





CHRONIC DISEASES

HEART DISEASE AND CANCER

ARE THE LEADING CAUSES OF DEATH IN OTTAWA COUNTY¹⁵

38% OF ADULTS
HAVE HYPERTENSION,
COMPARED TO 35% OF OHIO ADULTS¹⁶

6



ENVIRONMENTAL CONDITIONS

ACCORDING TO STATE DATA, 17% OF OTTAWA COUNTY HOMES ARE IN A FLOOD HAZARD ZONE,

COMPARED TO JUST 3% FOR OHIO AS A WHOLE³⁰





PLAN AND PREPARE FOR THE IMPROVEMENT PLAN (CHIP)



IN THIS STEP, OTTAWA COUNTY:

- DETERMINED WHO WOULD PARTICIPATE IN THE DEVELOPMENT OF THE CHIP
- ENGAGED BOARD AND EXECUTIVE LEADERSHIP
- REVIEWED COMMUNITY HEALTH NEEDS ASSESSMENT







PLAN AND PREPARE FOR THE 2024-2026 OTTAWA COUNTY IMPROVEMENT PLAN (CHIP)

Secondary and primary data were collected to complete the 2023 Ottawa County Community Health Needs Assessment (CHNA) report. (Available at https://www.magruderhospital.com/about-us/community-health/ and https://www.ottawahealth.org/) Secondary data were collected from a variety of local, county and state sources to present community demographics, social determinants of health, health care access, birth characteristics, leading causes of death, chronic disease, health behaviors, mental health, substance use, and preventive practices. The analysis of secondary data yielded a preliminary list of significant health needs, which then informed primary data collection.

Primary data was collected through key informant interviews with 24 experts from various organizations serving the Ottawa County service area and included leaders and representatives of medically underserved, low-income, and minority populations, or local health or other departments or agencies. Prior to each key informant interview, the respondents were asked to complete a short survey in order to prioritize the health needs identified by secondary data collection. There were 624 responses to the Ottawa County Community Member Survey from community members. The primary data collection process was designed to validate secondary data findings, identify additional community issues, solicit information on disparities among subpopulations, ascertain community assets potentially available to address needs and prioritize health needs.



The improvement plan (CHIP) deals with the "how and when" of addressing needs. While the community health needs assessment considers the "who, what, where and why" of community health needs, the CHIP takes care of the how and when components.







DEVELOP GOALS
AND OBJECTIVES
AND IDENTIFY
INDICATORS FOR
ADDRESSING
COMMUNITY
HEALTH NEEDS



IN THIS STEP, OTTAWA COUNTY:

- DEVELOPED GOALS FOR THE IMPROVEMENT PLAN (CHIP) BASED ON THE FINDINGS FROM THE CHNA
- SELECTED INDICATORS TO ACHIEVE GOALS





PRIORITY HEALTH NEEDS **GOALS, OBJECTIVES, AND INDICATORS**

Ottawa County desired to align with the priorities and indicators of the Ohio Department of Health (ODH). In order to do this, they used the following guidelines when prioritizing the health needs of their community.

First, Ottawa County used the same language as the state of Ohio uses in their State Health Improvement Plan (SHIP) framework when assessing the factors and health outcomes of their community in the 2023 Community Health Needs Assessment.

OHIO SHIP FRAMEWORK

Equity

Health equity is achieved when all people in a community have access to affordable, inclusive and quality infrastructure

Priorities

The SHIP identifies three priority factors and three priority health outcomes that affect the overall health and well-being of children, families and adults of all ages.

What shapes our health and well-being?

Many factors, including these 3 SHIP priority factors*:

Community conditions

Health behaviors

Access to care

How will we know if health is improving in Ohio?

The SHIP is designed to track and improve these 3 SHIP priority health outcomes:

Mental health and addiction

Chronic disease

Maternal and infant

All Ohioans achieve their full health potential

- Improved health status
- Reduced premature death

Vision Ohio is a model of health, well-being and economic vitality

Strategies

The SHIP provides state and local partners with a menu of effective policies and programs to improve Ohio's performance on these priorities.





^{*} These factors are sometimes referred to as the social determinants of health or the social drivers of health

Next, with the data findings from the community health needs assessment process, Ottawa County used the following guidelines/worksheet to choose priority health factors and priority health outcomes. Using the guidance from ODH's State Health Improvement Plan (SHIP) strengthened the ability to align with the state in order to strengthen the efforts to improve the health, well-being, and economic vitality of both the Ottawa County service area and the state of Ohio (worksheet/guidelines continued to next page).

ALIGNMENT WITH PRIORITIES AND INDICATORS

STEP (Identify at least one priority factor and at least one priority health outcome

PRIORITY HEALTH FACTORS	PRIORITY HEALTH OUTCOMES	
Community Conditions (strongly recommended)	Mental Health and Addiction	
Health Behaviors	Chronic Disease	
Access to Care	Maternal and Infant Health	

STEP 2 Select at least 1 indicator for each identified priority factor

PRIORITY HEALTH FACTORS			
COMMUNITY CONDITIONS			
TOPIC	INDICATOR NAME*		
Housing affordability and quality	CC1. Affordable and Available Housing Units		
Books	CC2. Child Poverty		
Poverty	CC3. Adult Poverty		
K 40 - 4 1 4	CC4. Chronic Absenteeism (K-12 students)		
K-12 student success	CC5. Kindergarten Readiness		
	CC6. Adverse Childhood Experiences (ACEs)		
Adverse childhood experiences	CC7. Child Abuse and Neglect		
HEALTH BEHAVIORS			
TOPIC INDICATOR NAME*			
Tabana (via atina una	HB1. Adult Smoking		
Tobacco/nicotine use	HB2. Youth All-Tobacco/Nicotine Use		
No. desidado en	HB3. Youth Fruit Consumption		
Nutrition	HB4. Youth Vegetable Consumption		
Dharias Askirika	HB5. Child Physical Activity		
Physical Activity	HB6. Adult Physical Activity		
ACCESS TO CARE			
TOPIC	INDICATOR NAME*		
Harabba bassana a Ossana a a	AC1. Uninsured Adults		
Health Insurance Coverage	AC2. Uninsured Children		
	AC3. Primary Care Health Professional Shortage Areas		
Local Access to Healthcare Services	AC4. Mental Health Professional Shortage Areas		
	AC5. Youth Depression Treatment Unmet Need		
Unmet Need for Mental Health Care	AC6. Adult Mental Health Care Unmet Need		



STEP 2 CONTINUED Select at least 1 indicator for each identified priority factor

PRIORITY HEALTH OUTCOMES		
MENTAL HEALTH AND ADDICTION		
TOPIC	INDICATOR NAME*	
	MHA1. Youth Depression	
Depression	MHA2. Adult Depression	
	MHA3. Youth Suicide Deaths	
Suicide Deaths	MHA4. Adult Suicide Deaths	
V 11 5 11	MHA5. Youth Alcohol Use	
Youth Drug Use	MHA6. Youth Marijuana Use	
Drug Overdose Deaths	MHA7. Unintentional drug overdose deaths	
CHRONIC DISEASE		
TOPIC	INDICATOR NAME*	
	CD1. Coronary Heat Disease	
Heart Disease	CD2. Premature Death - Heart Disease	
	CD3. Hypertension	
Diabetes	CD4. Diabetes	
Hamsfel Obildhead Oandikiana	CD5. Child Asthma Morbidity	
Harmful Childhood Conditions	CD6. Child Lead Poisoning	
MATERNAL AND INFANT HEALTH		
TOPIC	INDICATOR NAME*	
Preterm Births	MIH1. Pre-term Births	
Infant Mortality	MIH2. Infant Mortality	
Maternal Morbidity/Mortality	MIH3. Severe Maternal Morbidity	



ADDRESSING THE HEALTH NEEDS



The 2023 CHNA identified the following significant health needs from an extensive review of the primary and secondary data. The significant health needs were ranked:

PRIORITY FACTORS THAT AFFECT HEALTH RANKED BY COMMUNITY (ASSESSED IN SURVEY - COMMUNITY CONDITIONS, HEALTH BEHAVIORS, AND ACCESS TO CARE)

Child abuse (community conditions)

Access to mental healthcare (access to care)

Substance use (health behavior)

Employment (community conditions)

Preventive practices (health behaviors)

Access to primary healthcare (access to care)

Crime and violence (community conditions)

Access to childcare (community conditions)

Food insecurity (community conditions)

Nutrition and physical activity (health behaviors)

Air and water quality (community conditions)

Access to dental/oral care (access to care)

Early education/preschool (community conditions)

Access to vision care (access to care)

Tobacco & nicotine use (health behaviors)

Wifi/internet access (community conditions)

PRIORITY HEALTH OUTCOMES RANKED BY COMMUNITY (ASSESSED IN SURVEY)

Mental health (mental health and addiction)

Infant mortality/maternal morbidity/preterm births (maternal and infant health)

Cancer (chronic conditions)

Experience of a disability (chronic conditions)

Diabetes (chronic conditions)

Heart disease & stroke (chronic conditions)

Asthma & COPD (childhood conditions)

Communicable Diseases

From the significant health needs, Ottawa County chose health needs that considered the health department and hospital's capacity to address community needs, the strength of community partnerships, and those needs that correspond with the health department and hospital's priorities.

THE 6 PRIORITY HEALTH NEEDS THAT WILL BE ADDRESSED IN THE 2024-2026 IMPROVEMENT PLAN (CHIP) ARE:

Priority Area 1: Mental Health Priority Area 2: Substance Use Priority Area 3: Access to Care

Priority Area 4: Economic Stability Priority Area 5: Chronic Diseases

Priority Area 6: Environmental Conditions





CONSIDER AND SELECT APPROACHES TO ADDRESS PRIORITIZED HEALTH NEEDS



IN THESE STEPS, OTTAWA COUNTY:

- SELECTED APPROACHES TO ADDRESS OTTAWA COUNTY SERVICE AREA PRIORITIZED HEALTH NEEDS
- DEVELOPED A WRITTEN IMPROVEMENT PLAN (CHIP) REPORT
- DEVELOPED A DETAILED WORK PLAN TO IMPLEMENT THE CHIP





#1 PRIORITY AREA MENTAL HEALTH





29% OF TEENS

51% OF ADULTS

16% OF ADULTS

had moderate or severe psychological distress as measured by the PHQ¹³

saw a mental healthcare provider in the last year¹³

sought help for mental health problems but did not receive it¹³

experienced frequent mental distress (2+ weeks/ month)¹³



Ottawa County's suicide rate of 22 per 100,000 is higher than Ohio's rate of 19 per 100,000¹⁴



Compared to Ohio, **twice as many teens** in Ottawa County (10%) have attempted suicide one or more times¹³

Expand youth mental health education in all Ottawa County schools

Expand Question, Persuade, Refer ("QPR") program for youth in local schools

Implement "Handle with Care" program for youth in local schools Expand Peer
Support Services to include youth in
Ottawa County

Expand # of recovery meetings to 6 per week at Oak House, serving adultsages 18-80

- Ottawa County Health Department
- Prevention Coalition
- National Alliance on Mental Illness (NAMI)
- Ohio Department of Public Safety
- Ottawa County Health Department
- County schools & superintendents
- Prevention Coalition
- Ottawa County Health Department
- County schools & superintendents
- Prevention Coalition
- Oak House
- Ottawa County Juvenile Court
- Family & Children First Council
- Oak House
- Hope Recovery Network

THESE STRATEGIES WILL
POSITIVELY IMPACT ALL
RESIDENTS, BUT DATA SHOWS
THESE POPULATIONS
ARE IN THE MOST NEED:

Non-Hispanic White residents, Residents ages 25-34, Port Clinton and Oak Harbor residents, Lower income residents



Young adults (ages 25-34) in the service area will significantly benefit, as they were most likely to rank their access to mental healthcare as low, as compared to the other age groups in the community member survey.

DESIRED OUTCOMES OF STRATEGIES

Education and awareness on mental health

Mental health stigma



Access to mental health care and support

OVERALL IMPACT OF STRATEGIES



Mental health



Quality of life



Psychological distress





#2 PRIORITY AREA SUBSTANCE USE





STRATEGIES

PARTNERS

POPULATIONS

OUTCOMES



have used marijuana in

the past 30 days¹³

The unintentional drug overdose rate is

per 100,000¹⁵



binge drink¹⁶

The emergency department visit rate for opioid overdoses is

per 100,000¹⁷



have used marijuana in the past 30 days¹⁶

There are

opioid prescriptions for every 1,000 people¹⁸



have used illicit drugs in the past month¹⁶

Implement community awareness campaigns on substance use for adults

- Ottawa County Health Department
- * Prevention Coalition
- Recovery community
- Mental Health and Recovery Services Board (MHRSB)

Implement seller server training for businesses with a liquor license

- **Prevention Coalition**
- Ohio Investigative Unit (OIU)

THESE STRATEGIES WILL **POSITIVELY IMPACT ALL RESIDENTS, BUT DATA** SHOWS THESE POPULATIONS **ARE IN THE MOST NEED:**

Black students, Hispanic students, Female students, Gay, lesbian, and bisexual students, Youth, Residents ages 25-54, Men, People experiencing homelessness, People with mental health challenges, Non-Hispanic White residents, Port Clinton residents



Boys and men in the service area will significantly benefit, as they are more likely to try drugs and alcohol at a younger age and to engage in binge drinking and harmful substance use.

DESIRED OUTCOMES OF STRATEGIES

Safe alcohol selling and serving practices

Education and awareness on substance use

OVERALL IMPACT OF STRATEGIES



Harmful substance use **Emergency Department** overdose visits













OUR COMMUNITY

STRATEGIES

PARTNERS

POPULATIONS

OUTCOMES

do not have health insurance coverage (adults 19-64)19



health insurance coverage (children 0-18)19

Create and



up-to-date immunization rates of children entering kindergarten²⁰



mammogram in the past two years (women ages 50-74)16



years (women ages 21-65)16



meet colorectal cancer screening guidelines (adults ages 50-74)16

Make sure doctors and clinics are in the **Ottawa County Transportation** Agency (OCTA) dool

disseminate telehealth education so the community understands what it is, how it works, how to access it

Hire a permanent primary care provider

Implement a mobile dental bus

Promote Ohio Senior Health Insurance Information Program (OSHIIP) and Marketplace Navigator services throughout **Ottawa County**

Expand and promote Magruder's Find a Doc services and Community **Health Worker** (CHW) Program

- Ottawa County Senior Resources
- Ottawa County Transportation Agency (OCTA)
- Coordinated Transportation Plan Committee
- Magruder Hospital
- Cancer Services
- Magruder Hospital
- Area Health Clinics
- Ottawa County Health Department
- **Cancer Services**
- **Lucas County** CareNet (LCCN)
- **Ohio Department** of Insurance (ODI)
- Magruder Hospital
- Find a Doc
- Community Health Workers

THESE STRATEGIES WILL **POSITIVELY IMPACT ALL RESIDENTS, BUT DATA** SHOWS THESE POPULATIONS ARE IN THE MOST NEED:

Black residents, Hispanic or Latino residents, Lower income residents, Rural residents, Adults ages 19-64, Older adults, People without health insurance, Oak Harbor residents, Residents with low education, Women



Low-income individuals in the service area will significantly benefit, as they are most likely to struggle with the cost of care, and 68% remain unserved by a community health center.

DESIRED OUTCOMES OF STRATEGIES



Access to dental care

Transportation to health care services

Access to primary and community health care



Access to telehealth care



Preventive



OVERALL IMPACT OF STRATEGIES



Health status



Management of chronic diseases



Unmet care needs



Quality of life





4 PRIORITY AREA ECONOMIC STABIL



Includes income/poverty, employment, housing & homelessness, transportation, and access to childcare









adult poverty rate²¹

child poverty rate²¹

households that spend 30% or more of their income on housing²¹ unemployment rate³³

There are 42 affordable units per 100 low income renters²⁴

There are 2,336 homeless individuals in the Ohio Balance of State Continuum of Care²²

Create listing of available and affordable childcare providers, targeted at low-income parents and families

Create affordable housing options for current and potential workforce and older adults

Reduce homelessness and precarious housing and provide affordable housing options

- Ottawa County Improvement Corporation (OCIC)
- Childcare Committee Task Force
- **YWCA**
- Riverview HealthCare Campus
- Northern Manufacturing
- **Nelson Manufacturing**
- Churches

- Ottawa County Improvement Corporation (OCIC)
- Housing Task Force
- Municipality developers
- Ottawa County Auditor
- Firelands Forward Workforce Development

- Homelessness Coalition
- Salvation Army
- Municipality developers (tax incentives)

THESE STRATEGIES WILL **POSITIVELY IMPACT ALL RESIDENTS, BUT DATA SHOWS THESE POPULATIONS ARE IN** THE MOST NEED:

Older adults, Children and youth, Lower income residents, People with a disability, People with mental health and substance use challenges, People experiencing precarious housing and homelessness, Veterans, Lakeside/Marblehead, Port Clinton, Lacarne, and Middle Bass residents, Single parents, Survivors of domestic violence, Residents age 25-34, Immigrants, People with language barriers, Rural residents, Women



Children, seniors, and single mothers in the service area will significantly benefit, as they experience the highest rates of poverty in Ottawa County

DESIRED OUTCOMES OF STRATEGIES

Homelessness and precarious housing



Access to childcare

OVERALL IMPACT OF STRATEGIES







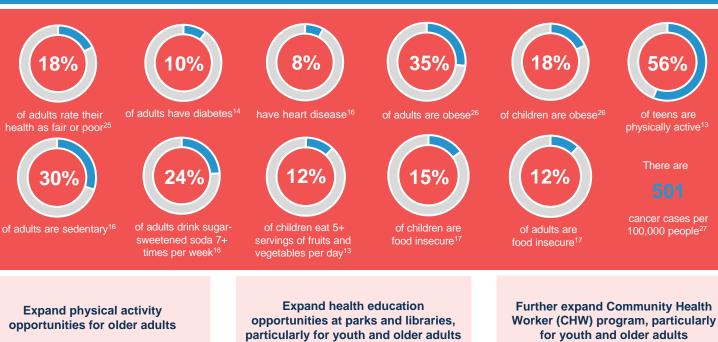




5 PRIORITY AREA CHRONIC DISEASES



Includes food security, nutrition & physical health and overweight & obesity



- Ohio State University Extension Office
- Ottawa County Senior Resources
- Area Office on Aging

- Ottawa County Health Department
- Magruder Hospital
- Ottawa County Senior Resources
- Ottawa County Board of Developmental Disabilities
- Ottawa County Wellness Committee

- Ottawa County Health Department
- North West Ohio Pathways HUB
- Ottawa County Job & Family Services

THESE STRATEGIES WILL POSITIVELY IMPACT ALL **RESIDENTS, BUT DATA SHOWS THESE POPULATIONS ARE IN** THE MOST NEED:

Black residents, Hispanic or Latino residents, Older adults, Lower income residents, People with a disability, Sexual and gender minorities, Port Clinton, Oak Harbor, and Lakeside/ Marblehead residents, Children and youth, Men



Older adults in the service area will significantly benefit, as they are at greater risk of developing many chronic conditions, and ranked chronic conditions as a greater concern than other age groups on the community wide survey.

DESIRED OUTCOMES OF STRATEGIES

Education on chronic diseases and risk factors

Care and management of chronic diseases

Overweight and obesity

insecurity

Fruit and vegetable consumption Physical activity

OVERALL IMPACT OF STRATEGIES



Health status



Quality of life



Chronic diseases and mortality





#6 PRIORITY AREA ENVIRONMENTAL CONDITIONS





Ottawa county has a better air quality hazard rating than Ohio (a lower score being less hazardous to health)30





In 2020, Ottawa County had 0.02 drinking water violation points per 1,000 population, TWICE THE RATE FOR OHIO OVERALL31

Increase education on bed bugs, particularly for children, older adults, and the tourism industry

- Ottawa County Health Department
- **Building inspection**
- Ottawa County Job & Family Services
- Home Health agencies
- Law Enforcement Officers/Fire Marshall
- First responders
- Schools
- Ottawa County Transportation Agency (OCTA)
- Lake Erie Shores landlords & hotels
- Airbnbs/house rentals

Reduce mold exposure, particularly for children, older adults, and the within the tourism industry

- Ottawa County Health Department
- **Building inspection**
- Ottawa County Job & Family Services
- Home Health agencies
- Law Enforcement Officers/Fire Marshall
- First responders
- Schools
- Ottawa County Transportation Agency (OCTA)
- Lake Erie Shores landlords & hotels
- Airbnbs/house rentals

Address local effects of climate change

- Ottawa County Health Department
- Ottawa County Emergency Management Agency (EMA)
- **Building Department** Lake Erie Shores and
- Islands
- Regional Planning
- Ottawa County Improvement Corporation (OCIC)
- Toledo Metropolitan Area Council of Governments (TMACOG)

Implement/ expand Mosquito Surveillance **Program**

County Health Department

Ottawa

- Ohio Department of Health
- Ottawa County local officials (townships,, cities, villages, etc.)

Expand sewage treatment system replacement assistance program for low-income homeowners

- Ottawa County Health Department
- Environmental **Protection Agency**
- Ohio Department of Health

THESE STRATEGIES WILL **POSITIVELY IMPACT ALL RESIDENTS, BUT DATA SHOWS THESE POPULATIONS** ARE IN THE MOST NEED:

Children, Older adults, People with preexisting conditions (i.e. asthma, COPD), Lower income residents, Port Clinton, Oak Harbor, and Lakeside/Marblehead residents



Children in the service area will significantly benefit, as they are more vulnerable to air pollution than adults, including long-term physical, cognitive, and behavioral health effects

DESIRED OUTCOMES OF STRATEGIES

Mold exposure Mosquito exposure

Education and awareness of environmental exposures

OVERALL IMPACT OF STRATEGIES



Air quality



Water quality



Environmental exposures



Adverse health effects of environmental conditions

ALL OTTAWA COUNTY RESIDENTS ACHIEVE THEIR FULL HEALTH POTENTIAL





NOTE: This CHIP summarizes the strategies, partners, priority populations, and outcomes for each health need. More detail can be found in the detailed work plan.

CURRENT RESOURCES ADDRESSING PRIORITY HEALTH NEEDS

Information was gathered on assets and resources that currently exist in the community. This was done using feedback from the community and an overall assessment of the service area. While this list strives to be comprehensive, it may not be complete.



DEVELOPMENTAL & PHYSICAL DISABILITIES/SENIOR CITIZENS

- Arc of Ottawa County
- Autism Support Group Ottawa County
- Ottawa County Board of Developmental Disabilities
- · Ottawa County Senior Resources
- · Ottawa Residential Services, Inc.

ECONOMIC STABILITY (education, employment, housing, homelessness, and poverty)

- · Consumer Credit Counseling
- Department of Jobs and Family Services
- · Family & Children First Council
- · Family Advocacy Center
- Great Lakes Community Action Partnership (GLCAP)
- OhioMeansJobs Ottawa County
- Ottawa County Child Support Enforcement Agency (CSEA)
- Ottawa County Job and Family Services
- Ottawa County Transitional Housing (OCTHI)
- Ruth Ann's House
- Salvation Army
- United Way Ottawa County
- · Veteran Services Ottawa County

EDUCATION

- Benton Carroll Salem Local
- · Danbury Local
- Genoa Area Local
- · Middle Bass Local
- · North Bass Local
- · OSU Extension Office
- Port Clinton City
- Put-In-Bay Local

GENERAL SUPPORT

· Family Advocacy Center

HEALTHCARE AND PUBLIC HEALTH

- Community Health Worker at Magruder Community Clinic
- Community Lab Screenings (Magruder Hospital)
- Diabetes Management & Nutrition Therapy (Magruder Hospital)
- Find A Physician (Magruder Hospital)
- Immunization Clinic (Ottawa County Health Department)
- Magruder Hospital
- · Ottawa County Health Department
- 60+ Nursing Assessment Clinic (Ottawa County Health Department)

HEALTHY FOOD & NUTRITION

- Bistro 163
- · Family Advocacy Center Summer Lunch
- Farmer's Markets
- · Meals on Wheels
- Summer Lunch Program (United Way)
- Women, Infants & Children (WIC) Ottawa County Health Department

MATERNAL, INFANT, CHILD HEALTH & CHILDCARE FACILITIES

- Firelands Presbyterian
 Preschool and Child Care
- GLCAP Child Development Program – Genoa
- · GLCAP Port Clinton Learning Center
- · Help Me Grow
- · Kersten's Korner Nursery School
- · Light the Way Child Care
- Rainbow Acres Educ Day Care Center
- St John's Nursery School
- Trinity Lutheran Preschool

MENTAL HEALTH & SUBSTANCE USE

- Alcoholics Anonymous
- · Arrowhead Behavioral Health
- Bayshore Counseling
- · CHOICES Behavioral Health Care
- · CRISIS TEXT LINE
- DART Program

- · Firelands Counseling and Recovery
- · Genesis by the Lake
- · Light House Sober Living
- Mental Health and Recovery Services Board of Sandusky, Seneca, Wyandot and Ottawa Counties
- Mental Health, Drug/Alcohol Crisis Hotline
- NAMI Crisis Response Team
- · Narcotics Anonymous
- · Ottawa County Prevention Coalition
- · Road to Hope Recovery Housing
- · Safe Haven Behavioral Health Services
- · 988 Suicide & Crisis Lifeline

PHYSICAL ACTIVITY

- Anytime Fitness
- Bodyworks Fitness
- Brunner Camps
- · Covenant Harbor
- Danbury High School (indoor swimming and/or walking)
- Elmore Cycle & Fitness
- Genoa High School (indoor swimming and/or walking)
- · Hammer'n Hanks House of Pain
- · Inland North Coast Trail
- Magruder Walking Trail
- Oak Harbor High School (indoor swimming and/or walking)
- Ohio Living Vineyard on Catawba
- Port Clinton High School (indoor swimming and/or walking)
- · Second Nature Jiu Jitsu
- Soul Stretch Yoga
- Team VIAC
- Trinity United Methodist
- Woodmore High School (indoor swimming and/or walking)
- · Yoga at Magruder

TRANSPORTATION

 Ottawa County Transportation Agency (OCTA)





STEPS 5-8
INTEGRATE,
DEVELOP, ADOPT,
AND SUSTAIN
IMPROVEMENT
PLAN (CHIP)



IN THIS STEP, OTTAWA COUNTY WILL:

- INTEGRATE CHIP WITH HEALTH
 DEPARTMENT AND HOSPITAL PLANS
- ADOPT THE CHIP
- UPDATE AND SUSTAIN THE CHIP





OTTAWA COUNTY NEXT STEPS



The Community Health Needs Assessment (CHNA) and this resulting Improvement Plan (CHIP) identify and address significant community health needs and help guide community benefit activities. This CHIP explains how Ottawa County plans to address the selected priority health needs identified by the CHNA. The report summarizes the strategies, partners, priority populations, and outcomes for each health need. More detail can be found in the detailed work plan, including the annual activities that will be undertaken to accomplish each strategy and the indicators that will be monitored to measure progress.

The CHIP was adopted by Health Department and hospital leadership in September 2023. This report is widely available to the public on the Ottawa County Health Department and Magruder Hospital websites at:

Magruder Hospital: https://www.magruderhospital.com/about-us/community-health/ Ottawa County Health Department: https://www.ottawahealth.org/

Written comments on this report can be submitted to rfall@magruderhospital.com or info@ottawahealth.org.

EVALUATION OF IMPACT

Ottawa County will monitor and evaluate the programs and actions outlined above. We anticipate the actions taken to address significant health needs will improve health knowledge, behaviors, and status, increase access to care, and overall help support good health. Ottawa County is committed to monitoring key indicators to assess impact (see detailed work plan). Our reporting process includes the collection and documentation of tracking measures, such as the number of people reached/served and collaborative efforts to address health needs. A review of the impact of Ottawa County's actions to address these significant health needs will be reported in the next scheduled CHNA.

ADDITIONAL HEALTH NEEDS NOT DIRECTLY ADDRESSED

Since Ottawa County cannot directly address all the health needs present in the community, we will concentrate our resources on those health needs where we can effectively impact our region given our areas of focus and expertise. Taking existing organization and community resources into consideration, Ottawa County will not directly address the remaining health needs identified in the CHNA, including but not limited to crime and violence, internet access, adverse childhood experiences, education, tobacco and nicotine, maternal and child health, HIV/AIDS and STIs, and COVID-19. We will continue to look for opportunities to address community needs where we can make a meaningful contribution. Community partnerships may support other initiatives that the health department and hospital cannot independently lead in order to address the other health needs identified in the 2023 CHNA.





APPENDIX A INTERNAL REVENUE SERVICE (IRS) REQUIREMENTS CHECKLIST: IMPLEMENTATION STRATEGY

MEETING THE IRS REQUIREMENTS FOR THE IMPLEMENTATION STRATEGY/ IMPROVEMENT PLAN

The Internal Revenue Service (IRS) requirements for an Implementation Strategy serve as the official guidance for IRS compliance. The following pages demonstrate how this Implementation Strategy/ Improvement Plan meets those IRS requirements.





APPENDIX A:

IRS IMPLEMENTATION STRATEGY REQUIREMENTS CHECKLIST

INTERNAL REVENUE SERVICE REQUIREMENTS FOR COMMUNITY HEALTH NEEDS ASSESSMENTS

	ILEGOII	REIVIENTS FOR COMMUNITY HE	ALIII NEEDS /	AGGEGGIVIENTO
YES	PAGE#	IRS REQUIREMENTS CHECKLIST	REGULATION SUBSECTION NUMBER	NOTES/ RECOMMENDATIONS
~	18-23	 (2) Description of how the hospital facility plans to address the health needs selected, including: Actions the hospital facility intends to take and the anticipated impact of these actions; Resources the hospital facility plans to commit; and Any planned collaboration between the hospital facility and other facilities or organizations in addressing the health need. 	(c)(2)(i) (c)(2)(ii) (c)(2)(iii)	
~	25	(3) Description of why a hospital facility is not addressing a significant health need identified in the CHNA. Note: A "brief explanation" is sufficient. Such reasons may include resource constraints, other organizations are addressing the need, or a relative lack of expertise to effectively address the need.	(c)(3)	
✓	Throughout report	 (4) For those hospital facilities that adopted a joint CHNA report, a joint IS may be adopted that meets the requirements above. In addition, the joint IS must: i. Be clearly identified as applying to the hospital facility; ii. Clearly identify the hospital facility's role and responsibilities in taking the actions described in the IS and the resources the hospital facility plans to commit to such actions; and iii. Include a summary or other tool that helps the reader easily locate those portions of the strategy that relate to the hospital facility. 	(c)(4) (c)(4)(ii) (c)(4)(iii)	Strategies that Magruder Hospital is leading/collaborating on are indicated throughout the report.
~	3, 25	(5) An authorized body adopts the IS on or before the 15th day of the fifth month after the end of the taxable year in which the CHNA was conducted and completed, regardless of whether the hospital facility began working on the CHNA in a prior taxable year. Exceptions (if applicable): Transition Rule (if applicable):	(c)(5)	



APPENDIX B PUBLIC HEALTH ACCREDITATION BOARD (PHAB) REQUIREMENTS CHECKLIST: IMPROVEMENT PLAN

MEETING THE PHAB REQUIREMENTS FOR THE IMPROVEMENT PLAN (CHIP)

The Public Health Accreditation Board (PHAB) Standards & Measures serve as the official guidance for PHAB national public health department accreditation, and includes requirements for the completion of CHIPs for local health departments. The following pages demonstrate how this CHIP meets the PHAB requirements.





APPENDIX B:

PHAB IMPROVEMENT PLAN (CHIP) REQUIREMENTS CHECKLIST

PUBLIC HEALTH ACCREDITATION BOARD REQUIREMENTS FOR COMMUNITY HEALTH ASSESSMENTS

YES	PAGE#	PHAB REQUIREMENTS CHECKLIST	NOTES/ RECOMMENDATIONS	
		Community health improvement planning process that includes:		
	4	i. Broad participation of community partners.		
	6-7, 13-16, 18-23	ii. Information from community health assessments.		
	16	iii. Issues and themes identified by stakeholders in the community.		
	24	iv. Identification of community assets and resources.		
	13-16	v. A process to set health priorities.		
		Implementation of the plan, in partnership with others, including:		
~	6–19	i. Process to track actions taken to implement strategies in the plan		
		ii. Examples of plan implementation	A detailed workplan (living document) has been developed that included	
~	N/A	Evaluation reports, including:	strategies, SMART objectives, annual activities,	
		i. Progress related to health improvement indicators	indicators, partners, and priority populations.	
		ii. Review and revision, as necessary, of the health improvement plan strategies based on results of the assessment		
~	18-23	Desired measurable outcomes or indicators of health improvement and priorities for action.	Indicators are included in both the CHIP report and workplan.	
		Policy changes needed to accomplish health objectives.	Detailed activities and policy changes needed to accomplish	
/		20–71		health objectives are included in the workplan.
~	20–71	Individuals and organizations that have accepted responsibility for implementing strategies.	Partners are included in both the CHIP report and workplan.	
			A lead organizational contact has been identified to be	
			accountable for each strategy.	
~	13-16, 18-23	Consideration of state and national priorities.	This CHIP report aligns with the Ohio State Improvement Plan,	
			including health needs, indicators, priority populations,	
			and evidence-based strategies.	





APPENDIX C REFERENCES





APPENDIX C: REFERENCES

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